

Dear Tenants

We all want a healthy, comfortable home, and taking a few proactive steps can make a big difference in reducing condensation and preventing mould growth. Here are some practical tips to help keep your property mould-free:

1. Ventilate Your Home

- **Use Extractor Fans:** Use extractor fans in the kitchen and bathroom, especially while cooking, showering, or using hot water.
- **Open Windows Daily:** Aim to leave vents on windows open, and open windows for a few minutes each day, particularly after cooking, showering or drying clothes indoors. This helps reduce moisture and improves air circulation.
- **Keep Interior Doors Open:** Allow air to circulate between rooms by keeping doors open whenever possible.

2. Control Humidity

- **Avoid Drying Clothes Indoors:** Where possible, dry clothes outside. If you must dry them indoors, use a drying rack near an open window or in a well-ventilated room.
- **Use Dehumidifiers:** Portable dehumidifiers are effective for controlling indoor moisture levels, especially in areas prone to dampness.

Disposable Dehumidifiers

Disposable dehumidifiers are an affordable and easy way to reduce humidity levels in your home. Here's how they can help prevent mould and condensation:

- **Absorb Excess Moisture:** Disposable dehumidifiers use crystals that naturally attract and absorb moisture from the air. They're perfect for rooms that tend to trap humidity, like bathrooms, kitchens, or closets.



3. Heat Your Property Properly

- **Maintain Consistent Temperature:** Keep a steady temperature throughout the home, even if it's low. This helps prevent condensation, especially on cooler surfaces like windows and walls.
- **Turn on Heating for 30 Minutes to 1 Hour Every 2-3 Days:** Running your heating periodically, even for a short time, helps to "take the chill off" the air. This simple step keeps surfaces from becoming too cold, which reduces condensation and makes the environment less inviting for mould growth.
- **Keep Doors Closed in Damp Areas:** While cooking or showering, keep doors closed to prevent humid air from spreading to other rooms.

4. Reduce Moisture Generation

- **Cover Pots and Pans While Cooking:** This simple step reduces steam and, consequently, humidity levels in the kitchen.
- **Wipe Down Wet Surfaces:** After a shower or bath, dry the walls, floor, and other surfaces to prevent lingering moisture from becoming a breeding ground for mould.
- **Dry Floors After Cleaning:** After mopping or cleaning, use a towel or rag to dry floors to prevent excess moisture build-up.

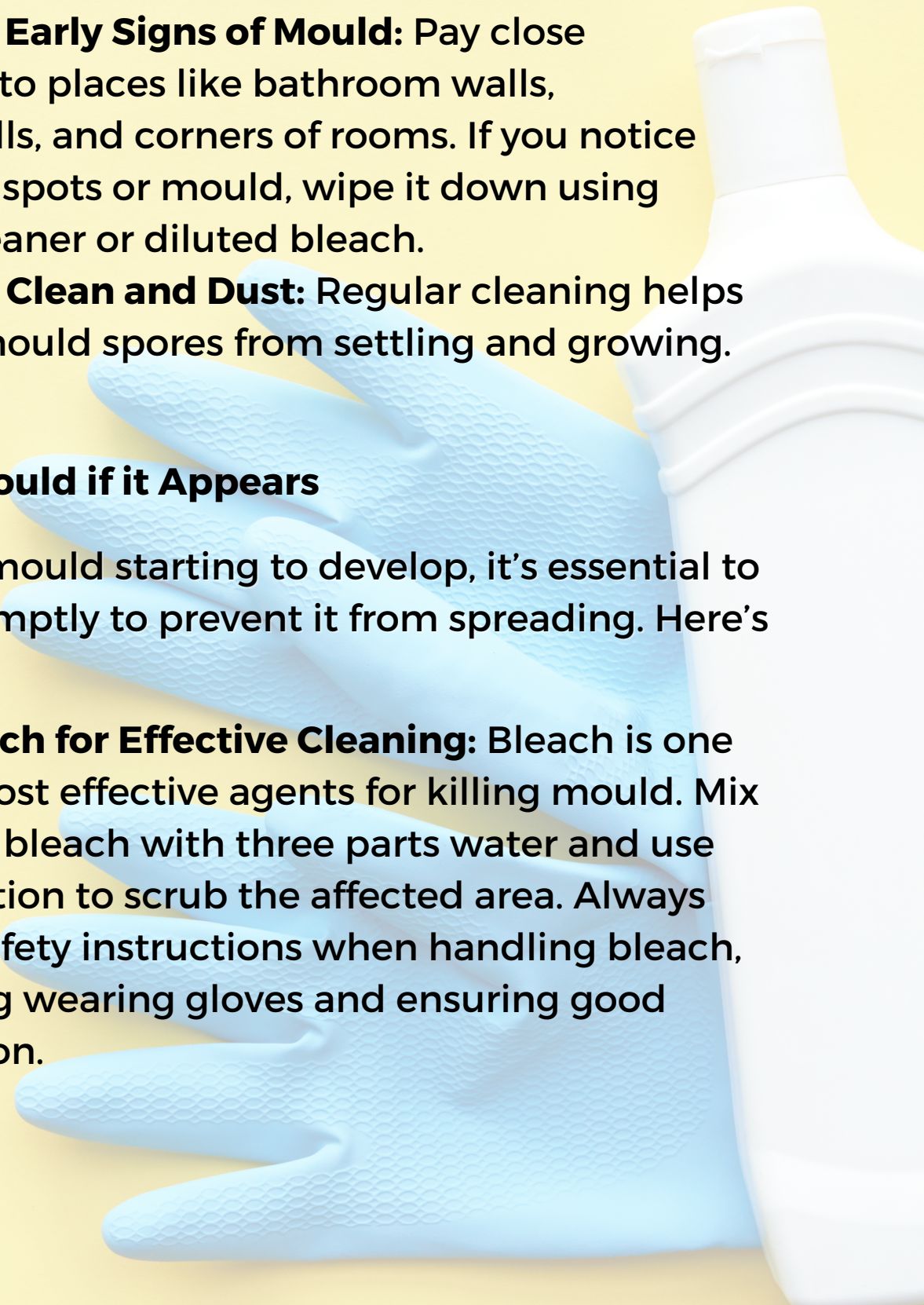
5. Clean Regularly and Promptly Treat Mould

- **Check for Early Signs of Mould:** Pay close attention to places like bathroom walls, windowsills, and corners of rooms. If you notice any black spots or mould, wipe it down using mould cleaner or diluted bleach.
- **Regularly Clean and Dust:** Regular cleaning helps prevent mould spores from settling and growing.

Cleaning Mould if it Appears

If you spot mould starting to develop, it's essential to clean it promptly to prevent it from spreading. Here's how:

- **Use Bleach for Effective Cleaning:** Bleach is one of the most effective agents for killing mould. Mix one part bleach with three parts water and use this solution to scrub the affected area. Always follow safety instructions when handling bleach, including wearing gloves and ensuring good ventilation.



6. Report Problems to Us Promptly

- **Report Leaks and Damp Issues:** If you notice any leaks, water ingress, or persistent dampness that can't be resolved with the steps above, let us know immediately so we can address it quickly.
- **Communicate Issues with Ventilation Systems:** If extractor fans or ventilation systems aren't functioning correctly, inform us as soon as possible.

By following these steps, you'll contribute to a healthier, more comfortable living environment and help us keep the property in excellent condition. Thank you for your cooperation!